## **RESOLVING GRIEVANCES: WHO HAS RESPONSIBILITY?**

Stages	Person Responsible	Consults With
		(Close consultation with the
		grievor is assumed throughout
Step 1	School problem: Employee	VESTA Grievance Officer
	and Staff Rep	Staff Rep, if grievor is in a school
	District decision: VEAES	BCTF Field Service Staff
	Grievance Officer	
Step 2	VEAES Grievance Officer or	Grievance Committee
	designate	BCTF Field Service Staff
Step 3	VEAES Grievance Officer or	Grievance Committee
	designate	BCTF Field Service Staff
Reference to	VESTA Matters – VEAES	Field Service
Arbitration	Executive Committee with	• Legal
	recommendation from BCTF	
	Field Service and Legal	
	Services	
	Provincial Matters – BCTF in	
	close consultation with local	
Arbitration	Advocate determined by	<ul> <li>VEAES Grievance Officer</li> </ul>
Preparation &	above process	Grievance Committee
Hearing		BCTF Field Service staff

### Notes

- a. Variations in carriage up to the referral to arbitration may be made by the Grievance Committee.
- b. In some cases involving personnel matters, Field Service Staff or in some special cases, counsel may be assigned at earlier stages.

# FOR INTERNAL USE ONLY VEAES AND BCTF

### **STEP 1 REPORT**

#### To be filled out by Staff Representative and Grievor

Please fill out together and submit a copy to the VEAES Grievance Officer immediately after the Step 1 meeting. GRIEVOR\_ STAFF REP\_ WORKSITE\_\_\_\_\_\_ NATURE OF GRIEVANCE: (State the problem and as many details as possible – who, when, where, what, why, etc.) Collective Agreement article(s) you believe may be violated: Step 1 meeting date: attendance: Resolved Yes No If "yes", state the resolution (this is on a "without prejudice" basis); if "no", provide the employer's position and provide notes of the meeting.